GEMBA GUIDE

GEMBA: "The Actual Place"

THE GEMBA WALK

- **Walk the value stream**
- **Engage with the work**
- **Ask questions**
- **Help out**

DELIVERY TEAMS

- Establish visual management of work, quality, impediments and continuous improvement
- Any metric that flows up related to team delivery is understood and maintained by teams
- Gemba walks to Agile VMO and management teams and VMS boards
- Gemba walks to leadership teams VMS and working sessions

AGILE VMO™ AND PORTFOLIO TEAMS

- Engage in working sessions with delivery teams and leadership teams where status is secondary
- Visually manage flow of work and establish working sessions around these tools
- Ease the flow of value through delivery teams by solving problems and focusing in continuous improvement
- Gemba walks to team spaces and working sessions
- Gemba walks to leader boards and working sessions

LEADERSHIP TEAMS

- No longer get status reports but engage with value teams directly at all levels with people and VMS boards
- Gemba walks and working sessions with portfolio leads and managers
- Gemba walks to teams to engage, learn and assist
- Open up their working sessions to others in the organization
- Engage in strategic alignment and problem solving for all levels
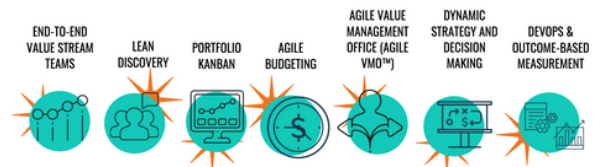
LEAN BASICS

- Value is the only thing that counts
- Flow of Value is paramount
- Continuous Improvement is critical
- People are the critical creators of value and continuous improvement
- Leadership at all levels is necessary to create change and continue organizational growth

LEAN PRINCIPLES

- Define Value
- Visualize the Value Stream
- Create Flow of value and Information
- Establish Pull
- Pursue Perfection

PORTFOLIO KANBAN

- Visualize Work
- Limit Work in Process
- Focus on Flow
- Continuous Improvement

QUESTIONS? CONTACT

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